



Welcome Members

CONGRATULATIONS on your membership and welcome to The Club at Olde Cypress.

We are excited to welcome you and to help you become acclimated with the Club as quickly as possible. Inside this binder you will find general information about the main departments (Restaurant, Golf, Tennis, Pool, Fitness, Billing and Communications), along with Frequently Asked Questions. Most importantly, the picture and name of each department head is listed within each section, so you know who to contact if you have more detailed questions!

We want to assist you in establishing relationships with other club members. Our staff will make every effort to assure you have an opportunity to get to know your Olde Cypress "Family." We are always open to suggestions and ideas that could improve The Club at Olde Cypress. We also appreciate knowing when we do something that exceeds your expectations.

Once again, we are pleased to have your family join ours and we look forward to creating many memories together.

Ken Lanigan
General Manager





THE CLUBHOUSE

239.596.4797

General ManagerKen Lanigan

Controller/Statements Michael Blanchette

Reservations.....Renee Kulaga

Food & Beverage/Catering.....Jonathan Amiel

Membership/Marketing..... Melissa Hansen

239.593.7311

THE GOLF SHOP

239.596.6857

Tee Times



THE FITNESS CENTER

239.248.6144

Director of Fitness Cheree Calderone

TENNIS & PICKLEBALL

239.566.6098

Director of Tennis.....Bill Beverly
239.450.4322

Head ProfessionalChristie Pollin
201.602.8596





HOMEOWNER CONTACTS

Guardhouse/Security 239.592.5381
 Please notify the guardhouse if you are expecting visitors.

Olde Cypress Master Association..... 239.454.1101
 Alliant Property Management
 Lawn, irrigation, maintenance of common areas, security

NEIGHBORHOOD ASSOCIATIONS

Treeline, Wild Orchid, Olde Cypress, Terramar, Strada Bella, Biscayne Place and
 Lone Pine Lane
 Alliant Property Management..... 239.454.1101

Santorini Villas
 Anchor Associates, Inc, Cathy Avenatti 239.649.6357

Egrets Cove
 Homeowner Managed 239.594.9084

Santa Rosa
 Moore Property Management 239.598.5980

DaVinci
 Bruce Sickles 239.272.7158

Lantana
 Alliant Property Management..... 239.454.1101

Cable TV, Hotwire 1.800.355.5668

Electric, Florida Power & Light 1.800.226.3545

Telephone, Sprint 1.800.339.1811

Water, Collier County Utilities..... 498.1000

Trash, Waste Management..... 649.2212

Tuesday & Friday are waste pick up days

Recycling, Waste Management 403.2367

Tuesday is recycling pick up

Water & Sewer, Collier County Utilities 252.2380



Olde
Cypress
Luxury has found a home

Meet Our Staff



WWW.OLDECYPRESS.COM



KEN LANIGAN, GENERAL MANAGER

klanigan@stockdevelopment.com

Our Club Manager, Ken Lanigan, has 15 years experience with The Ritz Carlton Hotel where he held numerous management positions including Director of Outside Dining, Banquet Manager, Terrace Manager, Room Service Manager and Fine Dining Manager. Ken attended the University of Michigan and graduated with a Bachelor of Science Degree. He has been with The Club at Olde Cypress since it opened in 2001.



MICHAEL BLANCHETTE, CONTROLLER

mblanchette@oldecypress.com

Michael joined Stock Development several years ago and accepted the position as Olde Cypress Club Controller in 2004. Michael has a diverse background and work history and has utilized his accounting skills as an account auditor for hotels. Prior to joining the company, he owned his own small business and founded an internet marketing firm. Additionally, he has served as Assistant Controller at The Club at The Strand and as Club Controller for Grandezza.



RENEE KULAGA, CLUBHOUSE MANAGER

rkulaga@oldecypress.com

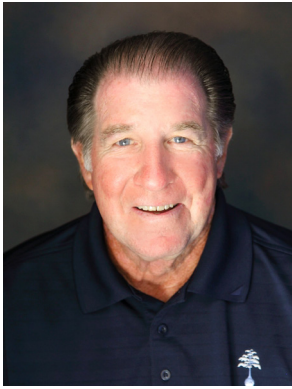
Renee comes to Olde Cypress with an extensive background in the hospitality industry. Prior to joining Olde Cypress, Renee held food and beverage management roles at both the Ritz Carlton and Hyatt properties including locations in Arizona and Florida. Renee was a crucial part of our grand opening and staff training at Olde Cypress back in 2001. Her high level of standards continue to be a valuable asset of our Club.



MELISSA HANSEN, DIRECTOR OF MEMBERSHIP & MARKETING

mhansen@oldecypress.com

Melissa was born and raised in South Florida. She graduated from Florida Gulf Coast University with a Bachelor of Science degree in Marketing. She was a sales manager and design consultant for Robb and Stucky for five years before getting into the country club industry. In 2010 she was hired by WCI as the Membership & Marketing Director at Hammock Bay in Naples and in 2011 she came to work for Stock Development as the Director of Membership & Marketing. Melissa is the immediate past president of the Membership Directors of Southwest Florida and is actively involved in the local hospitality community.



BILL BEVERLY, DIRECTOR OF TENNIS
billbeverlytennis@yahoo.com

Bill, a member of the USTA and USTPA, was awarded the Best Tournament Director of the year in 2004, 2005, and 2006. In 2006, he was the recipient of the Al Mills Memorial Adult Tournament of the Year Award and was the 2005 USPTA Men's International Doubles Champion with partner Fred Drilling. Bill coaches juniors and adults, from beginner to advanced tournament level. He joined us at Olde Cypress in 2011.



CHRISTIE POLLIN, HEAD PROFESSIONAL
cpollin@oldecypress.com

Christie joined the Olde Cypress tennis program in 2018. She brings with her fifteen years of teaching experience, seven years of professional experience and a U.S.T.A. Rating of 5.0. Christie is USPTR Certified and is looking forward to assisting with our tennis program and creating an exciting pickleball schedule.



CHEREE CALDERONE, DIRECTOR OF FITNESS
ccalderone@oldecypress.com

Cheree is an ACE Certified Personal Trainer, Body Balance Golf Fitness Expert and graduate of Edison State College. Cheree has resided in Naples for over 25 years. A personal trainer since 2001, she specializes in Golf Specific, Post-Rehab, Weight-Loss, and Strength Training. She is well respected in her field by providing 10 years of service to help create a successful fitness program at Grey Oaks Country Club. As the Director of Fitness for Olde Cypress, Cheree has implemented a full service fitness program including multiple trainers, and class schedules.



ADAM DEANE, PERSONAL TRAINER

Adam began training at age 12 to improve his strength for football which turned into a lifetime of health and fitness. After playing college football he progressed into Mixed Martial Arts where he trained, fought and instructed for 17 years. Adam continues to train men, women and youth in self defense and conditioning and looks forward to bringing 32 years of multiple training styles to Olde Cypress to help you reach your health and fitness goals.



JOE CONFORTI, DIRECTOR OF GOLF
jconforti@oldecypress.com

Joe is originally from Scotch Plains NJ. He attended college at High Point University in North Carolina. His professional golf career started in Hilton Head Island SC. While in Hilton Head, he played competitively and obtained his Class A membership in the PGA. He served a two year term at Killlearn Country Club in Tallahassee ,Florida before taking the Head Professional/Tournament sales director at Lely Resort in Naples. He served as Director of Golf at The Club at The Strand for 14 years. He most recently was the Head Golf professional at The Club Pelican Bay here in Naples.



AARON KARR, HEAD GOLF PROFESSIONAL
akarr@oldecypress.com

Aaron was born and raised in Seattle, WA and graduated from New Mexico Sate University and their Professional Golf Management Program in 2011. He is a Class "A" member of the PGA was most recently at Hole-in-the-Wall Golf Club in Naples. Aaron has also been affiliated with top clubs such as Interlachen in MN, Redstick Golf Club in Vero Beach, Hudson National Golf Club in NY and The Wianno Club in MA. Aaron joined the Olde Cypress team in 2018.



BRAD HAYNES, DIRECTOR OF GOLF COURSE MAINTENANCE
bhaynes@oldecypress.com

Brad grew up in Florida and is a member of the Audubon Cooperative Sanctuary System. In 2015, he was instrumental in leading Olde Cypress to gain their Audubon Certification. He has an Associate of Science degree in Golf Course Operations and worked at the Hole in the Wall Golf Club as the Assistant Superintendant for 15 years. Brad joined us at Olde Cypress in 2010.



DAVE ADTKINS, GOLF COURSE SUPERINTENDENT
dadkins@oldecypress.com

Dave Adtkins moved to Southwest Florida in 1983 from Dayton, Ohio. He has been in the golf course industry for over 16 years. His experience includes time spent at both San Carlos Golf Club and Hole in the Wall before making his way to Olde Cypress where he joined our team in 2010.



PHILIPPE LACROIX, EXECUTIVE CHEF (EXT 209)
placroix@oldecypress.com

Chef Philippe is from Dijon, France and was trained there as well as receiving his Executive Chef Certification from the American Culinary Federation. He has held Chef positions in Europe and Tahiti prior to coming to Southwest Florida in 1985. Chef Philippe has served as Executive Sous Chef at the Island Country Club, Naples Sailing and Yacht Club and Royal Poinciana Golf Club here in Naples. He joined the team at The Club at Olde Cypress in 2016.



JONATHAN AMIEL, DIRECTOR OF FOOD & BEVERAGE (EXT 203)
jamiel@oldecypress.com

Jonathan was born and raised in South Florida. He attended Florida Gulf Coast University where he received his Bachelors of Science Degree in Resort and Hospitality Management. His wealth of knowledge comes from local restaurant industry experts. He joined Olde Cypress in 2010 as Assistant Food and Beverage Manager and was quickly promoted. Jonathan's eye for detail has made him a valuable part of our team at Olde Cypress.



TAYLOR FUQUA, ASSISTANT FOOD & BEVERAGE DIRECTOR
tfuqua@oldecypress.com

A native of Naples, Florida, Taylor started at The Club at Olde Cypress in 2001. She started as a Server Assistant and quickly advanced to Server and Bartender. Taylor is now responsible for all orientation and training of new Food and Beverage staff as well as supervising daily operations of all meal periods.





Olde
Cypress
Luxury has found a home

Membership Plan



THE CLUB AT OLDE CYPRESS | *naples, florida*



GOLF

HOURS OF OPERATION

November - April 7:00am - 5:00pm.....May - October 7:00am - 3:00pm

STARTING TIMES

Range Winter..... 7:15am - Dusk

Summer 7:15am - 6:00pm

Wednesday & Sunday..... 7:15am - 4:00pm

GOLF INSTRUCTION

Our mission is to promote the game of golf and increase Member enjoyment through our game improvement expertise. A comprehensive program is in place throughout the year that encompasses a multi-faceted instructions approach and includes:

- Private Instruction
- On-Course Playing Lessons
- Golf Clinics and Schools
- Club Fittings and Repair

FEES & RATES

Golf Carts 18-Holes \$27

Juniors ages 16 and under are complimentary. 9-Holes \$16

Trail Fee (optional) \$1,950 per year

Guest Fees (inclusive of cart)

November - December..... Guest Fee \$101 | Related Guest Fee \$76

January - April..... (before 12:00pm) Guest Fee \$177 | (after 12:00pm) Guest Fee \$117

(before 12:00pm) Related Guest Fee \$112 | (after 12:00pm) Related Guest Fee \$92

Tee Time Policy

Full Golf Members shall have a seven-day sign-up privilege to reserve golf starting times Associate Golf Members shall have a two-day sign-up privilege to reserve golf starting times. You may request a tee time by phoning the Golf Shop or reserving online at www.oldecypress.com

The Golf Shop reserves the right to pair players accordingly to make foursomes, making as many times available as possible.



PACE OF PLAY

The recommended pace of play at Olde Cypress is 2 hours per nine holes or 4 hours from tee time to conclusion of play.

It is every player's/group's responsibility to maintain this pace.

The basic elements of READY GOLF are as follows, and are recommended for use when safe to do so:

On the Tee The player who is ready should hit.

Tee to Green Take appropriate clubs when approaching your ball.
Be ready to hit when it's your turn.

On the Green Continue putting until holed out.

Short Cut Mark your score on the way to the next tee.
When driving a cart, drop your partner at his ball, and then continue to yours.

It is each group's responsibility to keep up with the group in front of you. Be aware of the 3 minute lost ball rule.

GOLF FAQs

As a golf member, can I bring guests to play golf with me?

Yes. An individual can play as a guest at a maximum of six (6) times per calendar year.





GOLF CART TIPS AND ETIQUETTE

Always try to pair up in golf carts. WE would greatly appreciate no more than 2 carts per foursome. The use of more than 2 carts per foursome causes unneeded stress to the golf course grass.

Use the golf cart together. If A & B are riding together, A should drop B off at his ball and then proceed to A's ball. Don't wait until B has already hit.

Mark scores down on the next tee, not on the green.

Obey the 90 degree rule at all times. The 90 degree rule simply means utilize the cart path as much as possible. Drive down the cart path until you are 90 degrees from your ball. Go directly to your ball and return to the cart path after you have hit your shot. If everyone follows the 90 degree rule, we will have better playing conditions all winter long.

Always make sure your cart has plenty of sand to fill divots and utilize the sand filling station by the restrooms.

When parking around trees and greens, please have all four wheels on the cart path.

If you smoke cigarettes or cigars, please ask the outside operations for an ash tray for your cart to dispose of them when you are finished.

Please obey all cart signs and ropes.

Please do not use the cart path as a path to the club or to your home during golfing hours. Please utilize the street to avoid disrupting other golfers and, more importantly, for your safety.



GENERAL RULES AND ETIQUETTE

Always fill your divots.

Always fix your ball mark, plus one more.

Lay the flag down gently on the green to avoid damage to the putting surface.

Always rake your bunkers and make sure the next player has a smooth surface from which to play.

Pace of play starts before you tee off! If your tee time is 9:30, you should be ready to go by 9:15. When the starter calls you to the tee, this is not the time to go get water or hit a few more putts. A 9:30 tee time means the ball should be in the air at 9:30.

Practice is reserved for the range, putting green and short game area. Please refrain from practicing on the golf course.

All players on the course need to have their own set of clubs.

When stopping at the turn, please use restrooms and Greenside Café in a timely fashion. Any group stopping for an extended period of time will lose their spot on the turn and must wait for an opening to finish their round.

When appropriate, let faster players play through.





THE WORLD HANDICAP SYSTEM 10 KEY POINTS

- 1) Handicaps will be revised daily.
- 2) Net Double Bogey is the Highest Score you can take replacing Equitable Stroke Control.
- 3) You will not be permitted to increase more than 5 shots to an index in a calendar year.
- 4) If you post a score that is 7-9.9 shots better than your index, you will lose 1 shot off your index. If you post a score 10+ shots better than your index, you will lose 2 shots off your index.
- 5) There is a "built in" calculation that will take into account unusual weather or playing conditions. 8 total scores must be posted on the day of to receive this calculation.
- 6) Your handicap calculation is based on your low 8 score differentials of the last 20.
- 7) You MUST post your scores the day you play for two reasons:
 - ▶ Your score gets revised every day.
 - ▶ To receive Abnormal Playing Conditions adjustment for that day.
- 8) It is more important than ever for everyone to download the GHIN app and have it available to them at all times. This way, regardless of where you are and what tees you are playing, you will know your course handicap.
- 9) For major events (Member-Member, Stroke Plays & Invitationals). The professional staff will pre-determine a specific date that handicaps will be utilized.
- 10) 54.0 is the maximum index allowed for either gender.



DRESS CODE

WOMEN

Approved attire for women golfers includes golf skorts, golf slacks and golf shorts.

Golf blouses/shirts must have either sleeves or a collar (or both).

All shorts must be no shorter than five inches above the middle of the knee. Shirt-tails must be tucked in if appropriate.

Clothing not permitted include halter tops, tank tops, fishnet tops, bathing suits, sweat pants, tennis dresses, tennis shorts, athletic shorts, cut-offs, denim shorts or jeans of any color.

Shoes

Appropriate alternative spikes (spikeless) or approved shoes only on the golf course and all practice areas.

MEN

Slacks, shirts with collars and sleeves are considered appropriate attire for gentlemen (traditional collars preferred).

Tank tops, tee shirts, fishnet tops, cut-offs, jams, sweat pants, blue jeans of any color, bathing suits, tennis shorts or athletic shorts are NOT permitted.

All shorts must be no higher than four inches above or below the middle of the knee. Cargo shorts are not permitted.

Shirttails must be tucked in at all times.

All caps must be worn with bill forward and must be removed when dining inside the Clubhouse.

Shoes

Appropriate alternative spikes (spikeless) or approved shoes only on the golf course and all practice areas.



HOLE IN ONE PROGRAM

If you elect to participate in the Hole In One Club, your member account will be charged fifty dollars. The purpose of this fund is to purchase a drink for any member that would like to celebrate with the lucky golf member that made the ace that day. If there are any remaining monies from the celebration, they will be put into the lucky member's golf credit book to be used for buying a trophy or other merchandise in the Pro Shop.

Guidelines for the Program:

Hole in One must be made by a Golf Member of The Club.

Golf Member must have a witness.

Hole in One must be made during a stipulated round of golf.

Drinks will be available for 1 hour from the time the member completes his or her round.

Hole in One must be reported to the Golf Shop immediately following round.

Good luck on that next great shot!

GOLF FAQ'S

How do I get a tee-time?

Tee times may be made up to 7 days in advance for Golf Members online at our website www.oldecypress.com or by calling the Golf Shop at 239.596.6857. Tee times begin at 8:00am.

How do I establish a handicap?

In order to play in our golf events, you will need an established World Handicap. You must enter your score in the handicap computer (located in the Golf Shop), www.GHIN.com or on their mobile app. You will have an established handicap after 3 rounds. A handicap must be established to play in any of the organized tournaments.

Who do I contact to get a golf lesson?

We have a number of trained professionals on our staff ready and able to assist golfers of all skill levels. You may request a specific Golf Pro or one can be assigned to you. We ask that you call at least 2 days in advance to allow for proper scheduling. Please contact the Golf Shop at 239.596.6857 for more information or to schedule a session.

What happens if it rains during my golf round?

If you are playing and the rain halts your game, be sure to stop by the Golf Shop before you leave and inform the staff the number of holes that you played. If warranted, a credit to your account will occur.



FITNESS

HOURS OF OPERATION

5:00AM—11:00PM

*Must use pass card to enter.

In order for us to make our facilities clean, safe and enjoyable for all members, it is necessary for us to provide certain rules and regulations and to uniformly enforce them. The Fitness Center reserves the right to alter and/or add the rules in order to maintain the best possible environment.

Check In Procedure

The Fitness Center is for members only. Each club membership is entitled to two pass cards. Pass Cards are issued by the Reception Desk in the main Clubhouse. A fitness waiver must be signed prior to receiving the cards. Additional or replacement cards are available at a cost of \$10.00 each.

Dress Code for the Fitness Center

We recommend comfortable clothing such as tee shirts and shorts or leggings. Shirts and closed-toed, rubber-soled athletic shoes must be worn at all times. (No open shoes or sandals). Fitness attire is limited to the Fitness Center and should not be worn inside the main Clubhouse.

Towel Service

Towels are available for use within the Fitness Center. Sanitizing wipes are also available to wipe down machines and equipment after use.

Personal Items

Members must be responsible for their own personal belongings. Personal items are not permitted on the floor of the fitness center. A rack is located inside the Fitness Center to hang your car keys or other belongings. Talking on a cell phone is not permitted.

Personal Training & Private Fitness Sessions

Please call Cheree Calderone to arrange for your personalized training program. No outside personal trainers or instructors are permitted.



FITNESS FAQ'S

Are there times of the day when the Center is less active?

The lightest use times are late morning, late afternoon and the evening hours.

What if I am unsure of how to use the Fitness Equipment?

Please contact Cheree Calderone in the Fitness Center to arrange an equipment orientation.

Are my children able to use the Center?

Children must be 16 years old to use any of the Fitness equipment. Children 16 and under must have an adult with them at all times.

Can a guest who is visiting use the Fitness Center along with me?

Yes, your guest may use the Center to workout along with you, a maximum of 10 times per year.

What are the Clubhouse Pool hours?

The pool is open daily, weather permitting, from dawn until dusk. The pool is kept heated to approximately 84 degrees during the colder months of the year.

Is there a lifeguard at the pool?

No. All members and guests using the facilities do so at their own risk.





TENNIS + PICKLEBALL

With 4 red clay courts at your disposal along with plenty of clinics, lessons & Junior programs available, there is no excuse not to let the family out for a day of tennis at Olde Cypress! New to the game? No problem! Our Tennis Professional will get you up to speed in no time—just contact Bill Beverly for help.

TENNIS INSTRUCTION

Private Lessons
30 or 60 minutes

Semi-Private Lessons
30 or 60 minutes

Clinics
Beginner Clinic
3.0 - 3.5 Clinic
Team Practice
Three and Me
From Strokes to Strategy

Junior Tennis
“Let's Get Started”
Beginner and Advanced Beginner
Ages 5 and up

“Future Stars”
Up and Coming Juniors working to improve their skills
Ages 7 - 12

“Bill's Skills and Drills”
Juniors learning better skills of rallies, volleys and serving to play tennis

“Junior High Performance”
Skilled Tournament Juniors preparing their skills for Match Play



TENNIS + PICKLEBALL FAQ'S

How do we schedule a court?

Sign Up Sheets are available online at www.oldecypress.com

How long can I book a court?

We book courts in 30, 60 and 90 minute blocks for doubles play.

What type of instructional clinics are available?

We offer many different clinics during the morning, afternoon and evening hours. In addition, private lessons and CTA league play with Pro Bill Beverly and Christie Pollin are always available.

What is appropriate "tennis attire?"

For ladies, we recommend tennis skirts or dresses. Gentlemen should wear tennis shorts or warm-ups with a tennis shirt or tennis related tee shirt. Collared shirts are required in the Clubhouse if you choose to dine following tennis. All tennis players should be in smooth-soled sneakers and not running shoes. No bathing suits, tank tops or denim.

May I bring accompanied guests to play at the facility?

Yes, guests are allowed to play with members.

How do you turn the lights on at the Tennis Courts?

Courts are open from 8:00am - 10:00pm. Lights are located on the fence near the court entrance and are controlled by a 120 minute timer.

Why type of tennis leagues are offered?

We offer a variety of leagues for men and women of all levels of play as well as men and women's round robins, mixed scramble, social mixers and more.





DINING

HOURS OF OPERATION

LUNCH

Daily (Closed Mondays May thru October)

11:00am - 3:00pm (November - April)

11:30am - 2:30pm (May - October)

Indoor and Outdoor seating available

DINNER

Reservations required. Reservations are required for all dinners and special events and may be made by phone or email.

5:30pm - 8:00pm

Tuesday Tunes for Tuesday' Ala Carte Dining with Live Entertainment

Wednesday Burger Night Light Dinner Menu (January thru April)

Friday A la carte Club Dining

HAPPY HOUR

5:30pm - 7:00pm Tuesday | Wednesday (January thru April) | Friday

SUNDAY BRUNCH

10:00am - 2:00pm





BILLING

When?

An itemized statement will be mailed or emailed within 7 days of the final day of each month. Payment is due by the end of the following month. Delinquent statements accrue a service charge of (1.5%) per month from the statement date until paid in full. Monthly statements will come in an easy to read format. Members may access their club account through the Club's website at www.oldecypress.com and look up their individual charges at anytime.

Where?

The monthly statement will come to your home address, your email or northern address depending on your selection when you completed your Membership application. This selection can always be updated—just contact Accounting.

How?

Payments may be paid by check and mailed or brought to the front desk of the Clubhouse. Payments may be made online through the club's website.

BILLING FAQ'S

How are dues billed?

Dues are billed annually per calendar year. You will see the charge on your November statement for payment due by December 31.

What is the Club's tipping policy?

A 20% gratuity is added to any Food and Beverage sale. Any tipping beyond that is at your discretion.

What happens to my Club statement when I go back North?

Please call us at least one week prior to leaving to let us know your address change and we will be happy to send your Club statement to a second address or you may elect to have your monthly statements emailed to you.



FAQ'S

What is the dress code?

It is expected that members will choose to dress in a fashion befitting the surroundings and atmosphere of the Club. It is also expected that members will advise their guests of our dress requirements. For lunch, golf attire or business attire is acceptable. Some tennis attire may be deemed inappropriate for the dining room. Denim of any color and tank tops are not considered appropriate attire in any area of the Club. Caps are not permitted. Fitness attire should be limited to the Fitness Center and is not appropriate in the main Clubhouse.

Are reservations necessary for lunch and dinner?

Regular lunch reservations are not necessary. Dinner reservations are required as staffing and ordering are done on the basis of the reservations. Please make your reservations through the Reception Desk at 596.4797. Please give any special requests at the time of the reservation.

Is smoking permitted in the Clubhouse?

In accordance with the Florida Amendment, the Clubhouse is a smoke-free facility. Smoking is permitted on the outside patio areas.

Are there computers for member use?

The Library in the Clubhouse has a computer for your personal use, plus a copy machine and fax machine for your needs.

How do I find out about the activities that are going on at the Club?

In addition to the Club Update that is sent out by email every week, you will find a listing of the upcoming events on the Olde Cypress website at www.oldecypress.com

What if I see an error on my Club statement?

Unfortunately, errors do occur. We ask that our members sign every chit and always take a copy for your files. If you do find an error, please contact the department head in that area in which the error occurred.

Are my guests allowed to use the Club facilities if I am not able to accompany them?

Your guests are allowed "unaccompanied" guest privileges in accordance with your own privileges. Golfers playing as a guest without a member will have limited access and will be charged the unaccompanied guest rate.



FAQ'S

Can I use my cell phone in the Club?

Please refrain from using your cell phone for conversational purposes on the golf course and in the clubhouse.

Who do I call or see with a problem, comment or complaint concerning the Club?

Any problem should be referred immediately to Ken Lanigan, Club Manager, at 239.596.4797 or by email at klanigan@stockdevelopment.com

